

## A powerful business improvement system designed for micro, small and medium sized businesses

## The Benefits

- Generates simultaneous improvement in:-
  - Customer Satisfaction
  - Employee Motivation and Satisfaction
  - Market Share
  - Business Results
- Creates both 'step change' and 'continuous improvement'
- Engages the hearts and minds of all employees
- Focuses everyone on the 'vital few' actions necessary to achieve the organisation's Business Strategy
- Eliminates piecemeal / low-value adding activities and fire-fighting  $\triangleright$
- Cuts through the 'fog and noise' of everyday business and frees up Management Time
- Easy to understand and implement - in whole or in part

## The Features

- The means to convert an organisation's Vision into Reality
- A powerful and comprehensive approach that can be used time and again to both drive and monitor progress across all areas of the business
- A comprehensive Business Planning Process with key performance indicators and the means of 'getting things done'
- Packed with business improvement tools, techniques and culture change methodologies
- Uniquely, has been benchmarked with some of the world's leading organisations
- Provides the means by which organisations can swiftly move ahead of recognised quality standards to create a competitive advantage and a unique selling proposition
- Joins up fragmented initiatives
- Focuses on 'end results' and the means to get there

And much, much more......